## **Refund Policy**

Last Updated: October 21, 2024

Thank you for your interest in our lesson!

We are committed to providing you with a valuable learning experience. However, please be aware that all sales of our online lessons are final, and refunds will not be provided.

## NON-REFUNDABLE ONLINE LESSON PURCHASES :

Once you have purchased the online lesson, we cannot offer a refund under any circumstances, including but not limited to the following scenarios:

## CHANGE OF MIND :

We do not offer refunds if you have a change of mind or decide not to proceed with the online lesson after purchase.

# **DISSATISFACTION WITH LESSON CONTENT :**

While we strive to provide high-quality educational content, individual preferences and learning outcomes may vary. We do not provide refunds based on dissatisfaction with the online lesson content.

# FAILURE TO ATTEND OR PARTICIPATE :

If you do not attend or participate in the online lesson as scheduled, you will not be eligible for a refund.

### **TECHNICAL LIMITATIONS :**

It is your responsibility to ensure that you have the necessary technical requirements to access and participate in the online lesson. Refunds will not be provided due to technical limitations on your end.

### **EXCEPTIONS**:

In exceptional cases, such as technical issues preventing access to the online lesson immediately after purchase, we may consider offering an alternative resolution, such as rescheduling the lesson. These exceptions will be evaluated on a case-by-case basis, and the decision will be at our sole discretion.

### **LESSON ACCESS :**

Upon successful purchase, you will receive access to the online lesson at the scheduled time and date as provided during the purchase process.

#### **CONTACT INFORMATION :**

If you encounter any technical issues or have questions about the online lesson before making a purchase, please feel free to contact our support team at <a href="mailto:support.edu@trucking42.com">support.edu@trucking42.com</a>. We are here to assist you and ensure a smooth learning experience.

By proceeding with the purchase of our online lesson, you acknowledge and agree to abide by our Refund Policy. We encourage you to review the lesson details and ensure that the lesson aligns with your learning objectives before completing your purchase.